

30-DAY GUARANTEE AND REFUND POLICY

As per our policies on our website, we offer a 30-day money back guarantee if you are not completely satisfied with any Herbalife Nutrition product.

Please contact us in the first instance so that we can discuss further. You will need to fill in the form below and return the products back to us. The return shipping cost will be your responsibility, unless otherwise agreed.

On receipt of the returned products, you will be entitled to either a refund for the returned product(s) or we can arrange replacement product(s) - as we will have discussed. The refund can only be processed once the goods have been received so we recommend that you ship the goods back with tracking options to ensure their safe delivery.

If you paid for your order online using a debit/credit card, that same card will be used for the refund. If you paid offline (by online banking), you will need to advise your bank details so that we can process the refund to your bank account. There are no cash refunds on debit/credit card purchases.

CUSTOMER INFORMATION

Name	
Address	
City	Postcode
Phone	

Please state the reasons you were dissatisfied with the products:

After trying the Herbalife Nutrition product for: 1 week 2 weeks 3 weeks 4 weeks

In accordance with Herbalife Nutrition's 30-Day Money-Back Guarantee: I herewith return a copy of my Tax Invoice/Order Form **along with the original product(s) to Karen Foster Nutrition for:**

- Refund for the product(s)
- Replacement product(s)

Customer's Signature: _____ Date: ____/____/____

FOR OFFICE USE ONLY

Check list on goods being returned:

- Received the **original product(s)**
- Received a copy of the Tax Invoice/Retail Order Form
- Replaced product(s) / refund - please circle one